

ityHeal



Employees who have questions regarding their pharmacy coverage. Please refer to this helpful video for more information. If you have any questions, please contact your Account Manager.

Additional questions
from employees?

Why do some drugs have additional requirements before members can obtain them?

Quantity limits and prior authorization

Certain medications may have monthly quantity limits (QL) or require prior authorization (PA) to ensure safe and appropriate use. Doctors are responsible for submitting on behalf of the member and may submit a request by calling or faxing it to Priority Health. Requests must be approved in advance in order for a drug to be covered.

Step therapy

Some medications require step therapy because there are other similar drugs that are proven to be just as safe and effective but cost less. This provides a safe alternative and saves the member money. If the lower cost drug isn't effective or if it's deemed medically necessary, a member's doctor can work with Priority Health and request an exception. If a member has already completed the step therapy requirements in the past, they can ask their provider to send the information to Priority Health for review.

Member Pay Difference (MPD)

If a member chooses a non-preferred brand name drug when a generic equivalent is offered, they may pay more. If a non-preferred brand name drug is not authorized, the member may be responsible for the difference in cost between the non-preferred brand name drug and the cost of the generic equivalent. When a member pays the difference, the dollars will not apply to the deductible or out of pocket maximum.

The member may also have to pay the applicable copay for the brand name drug.

How do you help transition prescriptions from a previous carrier?

We understand new Priority Health members may need additional time to work with their doctor for any medications that require step therapy or prior authorization. Most prescriptions that require step therapy or prior authorization can be filled one time without fulfilling those requirements if they are filled within 120 days of the plan's start date. The drugs are typically given in a 30-day supply unless they have quantity or dosage limits. After the prescription is filled, the member will receive a letter in the mail from Priority Health informing them their drug requires step therapy or prior authorization. Members will need to obtain prior authorization or complete the step therapy requirements before filling that prescription again.

What are drug tiers?

"Tiers" are simply a way of grouping prescription drugs by cost and value. Different insurance carriers categorize drugs into tiers according to their specific approved drug list, so it is important for members to check Priority Health's approved drug list to see which tier their drug is classified.

- **Tier 1 (\$):** This tier includes low-cost generic drugs—proven to be as safe as brand-name drugs—and, on some formularies, select brand-name drugs.
- **Tier 2 (\$\$):** Includes preferred and lower cost brand-name drugs, and some higher cost generic drugs. If you must take a brand-name drug, you should work with your doctor to choose one that is covered here, and the most affordable.
- **Tier 3 (\$\$\$):** Non-preferred and expensive brand-name drugs, as well as higher-cost generic drugs. These drugs may cost you a significant amount out of pocket so you should ask your provider if a tier 1 or 2 option can be prescribed instead.
- **Tier 4 (\$\$\$\$):** Includes very expensive brand-name and generic drugs, and preferred specialty drugs used to treat complex conditions. Specialty drugs often have high costs and may have special handling or storage requirements. They are usually dispensed by trained personnel at specialty pharmacies. If you need to take a specialty drug, you should work with your doctor to choose one that is covered here. These drugs do not typically have a specific copay. Instead, you may pay a percentage of the total cost, up to a maximum amount per prescription.
- **Tier 5 (\$\$\$\$\$):**